

Expression of Interest (EOI)

Metro Railway, Kolkata invites Expression of Interest (EOI) from reputed Consultancy Firms/Agencies to study the transport system accessibility of PwD Commuters in Metro Railway for implementation of Accessible India Campaign (AIC) - Sugamya Bharat Abhiyan.

Terms of Reference (TOR) – Railway Board Notification F.No. 2019/Stn. Dev. - 1/03/06/Policy/ PwDs dated 13.11.2023 issued vide The Gazette of India No. 297 dated. 21.11.2023.

The Consultant shall broadly carry out the following activities:

- (1) Study and Audit the existing Accessibility features for PwD Commuters available at Stations and Metro Coaches of Metro Railway, Kolkata.
- (2) Prepare and submit Gap Analysis of the Accessibility features for PwD Commuters – Existing in Metro System vis a vis Stipulated in Terms of Reference Document.
- (3) Prepare and offer solutions to address the present challenges/constraints in implementation of AIC norms
- (3) Prepare and submit Detailed Implementation Plan for bridging the Gap in the Accessibility features for PwD Commuters – Short Term, Medium Term, Long Term.
- (4) Prepare and submit Departmentwise Detailed Estimates for carrying out the various works to comply with the provisions of Accessibility India Campaign (AIC) as enshrined in TOR Document.

Interested agencies may submit their EOI which must include the following:

- (i) Overview of the agency and details of experience.
- (ii) Proposed services to be offered.
- (iii) Proposed / Offered rate for Consultancy.
- (iv) Implementation plan with time line of each milestone.
- (v) Contact details

Last date of submission of EOI : Upto 16 hours of 06.06.2025.

Address for submission :

Dy.Chief Operations Manager/O&M,
Metro Rail Bhavan, 7th Floor,
33/1, J.L.Nehru Road,
Kolkata- 700071, WB.

Email Id : dycomonm@mtp.railnet.gov.in


DyCOM/G 27/05/25